

## **Transactions That Create Delays in Military Pay**

1. Electronic 1379 is transmitted late or incorrect (entry of date, month, year)
2. Orders are submitted late.  
Orders that are for 1 to 7 days are to be submitted AFTER the duty is performed.
3. Orders are not certified (signed) indicating duty was performed.
4. Orders not submitted on a unit TL. TL number required in JUSTIS.
5. Soldier not on Electronic Funds Transfer (EFT) or myPay
6. Travel order (format 400) submitted for pay.
7. Soldier changes banks without completing SF 1199A (Direct Deposit). Causes EFT payment to go back to DFAS and is in "held pay" status until EFT is established.
8. Soldier has ETSd.
9. Soldier has not been accessed.
10. Soldier separated when going on tour.
11. AGR extension has not been received at USPFO in a timely manner to prevent code change at DFAS (Date of Separation)

## **Transactions That Create Underpayments**

1. Amendment not submitted to USPFO (increasing days of duty)
2. Dependent information is not up to date.
3. Promotion has not been updated.
4. Soldiers miscoded on 1379. Marked "P" while at school should be "C" for constructive attendance.
5. Trying to pay RMAs to soldiers who haven't completed IET.

## **Transactions That Create Collection Actions**

1. Amendment not submitted to USPFO (decreasing days of duty)
2. USPFO not advised of soldier sent back to state (APFT, weight, emergency)
3. Garnishments: Child Support (DFAS-CLE); IRS
4. Reports of Survey
5. Taking more leave than what was accrued